JOSEFINA ELPUERTO

HOSPITALITY | GUEST SERVICES | HOUSEKEEPING | HOLIDAY PARKS

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PROFESSIONAL PROFILE

Friendly, adaptable hospitality professional with two years of work experience in Australia across restaurants, wineries, busy cafés and housekeeping. Skilled in guest service, cash handling, maintaining high cleaning standards and supporting teams during peak periods. Seeking opportunities in New Zealand across holiday parks, hotels, resorts, hostels and hospitality. **New Zealand Working Holiday Visa granted; arriving 24 November 2026 and available to start from arrival.**

RELEVANT EXPERIENCE | AUSTRALIA

Wyndham Vacation · Dunsborough | Housekeeping | Mar – May 2025

Mermaid Cleaning · Exmouth | Housekeeping | May – Jul 2025

Cleaning and housekeeping experience, with attention to detail, time management and consistent presentation standards.

Swings & Roundabouts · Margaret River | Front of House | Mar – Aug 2026

Guest-facing service in a winery restaurant, supporting a welcoming and professional dining experience.

River Smith · Margaret River | Front of House / Coffee Assistant | Jan 2025 – Aug 2026

Worked in a busy town-centre café, taking orders, operating the till and handling payments. Trained in basic barista duties and covered barista breaks.

White Elephant · Margaret River | Front of House / Event Bartender | Summer 2026

Pizzica · Margaret River | Front of House | Nov 2025 – Jan 2026

Kalbarri Motor Hotel · Kalbarri | Front of House / Bartender | Jul – Nov 2025

Sons of Naples · Margaret River | Front of House | Mar – May 2025

Margaret River Brewhouse · Margaret River | Kitchen Hand | Mar 2025

Quicksilver Dive Cruises · Queensland | Kitchen Hand | Aug – Nov 2024

ADDITIONAL EXPERIENCE

Marmierca Pharmacy, Argentina — Cashier / Sales (2020–2024); El Taco Loco, Mexico — All-rounder (2022); Sahara Beach Club, Argentina — Front of House (2022); Ogham, Argentina — Bartender (2021); Vea Supermarket, Argentina — Cashier (2019–2020).

SKILLS & TRAINING

Skills: Guest service • Housekeeping • Cleaning standards • Front of house • Cash handling / POS • Coffee assistance • Bar service • Teamwork • Fast-paced operations

Training: RSA (Australia) • TAB Licence • Food Safety & Hygiene Training • Barista Course & Basic Latte Art • International Driver Licence

LANGUAGES & EDUCATION

Languages: Spanish (native) • English (fluent) **Education:** Bachelor’s Degree in Nutrition, Argentina (2013–2019)