

GAIA GRASSI

21 years old
74400 Chamonix, France
+33 6 50 34 18 25
gaia.grassi05@gmail.com

LANGUAGES

Italian: Bilingual
French: Native
English: Fluent (B2/C1)

PERSONAL PROFILE

Friendly, thorough and adaptable. I enjoy client contact and teamwork in demanding environments. Dynamic and responsive, I fully commit myself to every new mission.

OBJECTIVE

During my gap year, I am setting out to discover new experiences, particularly in New Zealand.

EDUCATION & CERTIFICATIONS

Bachelor's Degree (3rd year) in Political Science — University of Lille
First Aid Certificate: PSC1
Junior Firefighter (JSP 1, 2, 3) — 2020-2023

PROFESSIONAL PROFILE

I am currently on a gap year and have decided to move to New Zealand for 6 months or more to gain new professional experience. I am looking for any type of job to broaden my skills. I am bilingual in French and Italian, with a good command of English, and I have experience in hospitality, customer service and activity coordination.

PROFESSIONAL EXPERIENCE

NATIONAL PARK BACKPACKERS AND CLIMBING HALL, WAIMARINO (NEW ZEALAND)

November 2026 - Present
Housekeeping & Reception Assistant / Climbing Instructor Trainee (seasonal)

Housekeeping: cleaning dorms, private rooms, bathrooms, kitchen and common areas; changing linen and laundry; restocking supplies; sorting waste; reporting maintenance issues. Reception: check-in and check-out; bookings by phone, email and in person; payments and cash register; advice on the Tongariro Alpine Crossing, weather and transport; handling guest requests and complaints.

DECATHLON CAMPUS, VILLENEUVE D'ASCQ (59650)

January 2026 - May 2026
Customer Advisor / Order Preparer (student job - 17h/week)

Welcomed customers and provided advice to ensure customer satisfaction, prepared and dispatched customer orders, managed returns and complaints, processed payments and handled the cash register.

GROUPE BEST MONT BLANC (HÔTEL DU MONTENVERS), CHAMONIX (74400)

Summer 2025 and Summer 2026
Snack Bar Sales Assistant (seasonal - 39h/week)

Assisted guests from meal selection through to payment, managed the cash register, handled stock and carried out inventories, opened and closed the restaurant, cleared and maintained the tables, and managed service during peak periods.

HALL U NEED, LILLE (59000)

December 2024 - April 2025
Activity Coordinator (student job - 15h/week)

Four main responsibilities: welcoming and assisting guests; managing and setting up bowling, karaoke and blind-test bookings; running the virtual reality and racing-bug attractions; ensuring children's safety in the play area.

COMPTOIR DES MONTAGNES, CHAMONIX (74400)

May 2024 - August 2024
Sales Assistant

Independently managed the store, including the cash register and stock, and assisted and checked out customers.

VARIOUS TEMP ASSIGNMENTS, LILLE (59000)

2023 - 2024
Event Hostess (student job)

Welcomed guests at sports and cultural events.

LE FOURNIL CHAMONIARD, CHAMONIX (74400)

May 2023 - August 2023
Bakery Sales Assistant

Advised and assisted customers through the entire sales process (welcome, product selection, payment), checked stock levels and managed the cash register.

PROFESSIONAL SKILLS

- Customer service, dining room and bar service, team spirit in a high-volume environment.
- Attention to detail, speed of execution and polished presentation
- Seasonal adaptability, availability and strong motivation to learn