LENA HEIDEMANN

Auckland, New Zealand | Available from October 2026
Phone: +64 2904349788 | Email: le.heidemann@gmx.de

PERSONAL PROFILE

Enthusiastic, reliable and highly motivated German Working Holiday Visa holder, eager to gain new experiences and contribute positively to a team in New Zealand. I am friendly, open-minded and responsible, enjoy working with people, take on new challenges with a positive attitude and adapt quickly to new environments. I am physically fit, hardworking and comfortable with hands-on work, with a strong sense of responsibility and a reliable, can-do attitude. Through my previous experience in customer service and working with international customers, I have developed strong communication and organisational skills. I am a quick learner, enjoy working as part of a team and am also comfortable working independently. I am flexible and available for temporary, seasonal or full-time work throughout New Zealand. German is my native language and I have intermediate conversational English skills.

WORK EXPERIENCE

Volunteer – Fruit Farm, Hof Medewege, Germany (September 2024 – September 2025)

- Fruit harvesting
- Outdoor work
- teamwork
- General farm duties

Various Hospitality Roles – Zum Oberförster Restaurant, Germany (Mai 2022 – September 2026)

- experience across high-volume restaurants
- worked in dual roles as bartender and waitress, supporting smooth front-of-house operations
- basic barista skills
- excellent customer service skills and experience building rapport with diverse customers
- strong interpersonal and communication skills, supporting effective teamwork in busy hospitality settings

Sales & Rental Assistant – Bründl Sports, Austria (Dezember 2025 – March 2026)

- worked independently in sales and rental of skis and snowboard equipment
- assisted and advised international customers from different countries in a busy Alpine resort
- managed the complete rental process, including equipment selection, fitting, adjustments and returns
- sold winter sports equipment and provided professional product advice
- carried out equipment adjustments, safety checks and minor repairs
- Delivered friendly and professional customer service in a fast-paced, international environment

VISA & DRIVING LICENCE

- Working Holiday Visa – eligible for temporary work in New Zealand until October 2027
- Full German Driver Licence + International Driving Permit

EDUCATION

- senior secondary school certificate (focused on applied science/commerce) Germany

ADDITIONAL INFORMATION

- Available immediately
- Flexible and willing to relocate throughout New Zealand
- Active lifestyle: Enjoy staying fit through weight training, running and cycling

REFERENCES

- Available upon request