

Éloïse Fafard

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Work Experience

Receptionist/Housekeeper

Haka House Wānaka

February 15 to present

- Greet guests and check guests in
- Clean rooms and bathrooms
- Be on Night phone for emergencies
- Closing and opening the cashier during staffed hours
- Communicating with guests via emails or on the phone
- Taking payments
- Making sure the hostel stays social by organizing activities

Bartender

Hermitage Hotel Aoraki/Mount Cook

September 2025 to present

- work in 4 different outlets
- make cocktails
- serve the guests
- ordering the spirits, liqueur and wine every week
- recommending the products to costumer

Volunteer in a hostel

Las penitas, Nicaragua

July 2nd to July 18th

- work at reception
- make breakfast for the guests
- clean the rooms
- clean the main area
- give advice to guests

Server/Bartender

Notre-boeuf-de-grace-Montréal, QC

September 2022 to June 2025

- Take orders
- Serve customers
- Prepare customers' drinks

- Recommend dishes to customers
- Process transactions
- Open and close the restaurant

Youth Soccer Coach

Grassroot FC-Banff, AB

June 2022 to August 2022 + June 2023-August 2023

- Create a practice plan
- Help the children learn
- Engage the children in play while maintaining discipline and having fun

Housekeeper

Pursuit Collection-Banff, AB- Elk & Avenue

May 2023 to August 2023

- Clean Hotel Rooms
- Offer costumer service when needed
- Work well in a fast-paced environment

Hostess

Chili's-Banff, AB

May 2022 to August 2022

- Take orders over the phone in English
- Talk with customers
- Seat the customers
- Clean the tables

Barmaid

Notre Boeuf De Grace-Saint-Jérôme, QC

December 2021 to May 2022

Superviseur

Crèmerie Jacinthe & Croissant, Blainville - Crémère-Blainville, QC

March 2018 to September 2021

Vendeuse

Bizou International Inc-Mirabel, QC

November 2020 to August 2021

- Advise customers based on their tastes and budgets
- Ensure the store is clean
- Handle transfers
- Take inventory
- Open and close the store
- Manage the cash register and take deposits to the bank

Busgirl, Hot sse, R ceptionniste

RESTAURANT L'ACAD MIE-Saint-Eustache, QC

August 2020 to March 2021

Vendeuse, caiss re

Dynamite Groupe-Rosem re, QC

November 2019 to March 2020

Education

DEC in Soins infirmiers (Nursing Diploma)

Cegep du Vieux-Montr al - Montr al, QC

August 2022 to May 2025

DEC in Sciences humaines (Social Sciences)

Coll ge Lionel-Groulx - Sainte-Th r se, QC

August 2019 to May 2021

Skills

- Staff management
- Leadership skills
- Food service
- Bar management
- Communication

- Customer service
- Multilingual

Languages

- French - Native language
- English - Fluent
- Spanish - Beginner