

Nicholas Katsiotis

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I am a motivated and friendly professional seeking opportunities in the North Island of New Zealand. Bringing a strong work ethic, excellent interpersonal skills, and a scientific background makes me an exceptional candidate for hospitality work. I have proven experience supporting renewable energy innovation, positive customer service experience and involvement in community-focused roles. I am passionate about environmental success and contributing to organizations that value people and happiness. I'm excited to meet you!

Experience

Bartender and Front of house staff — Woodstock Pub (Greymouth, West Coast) *November 2025 – April 2026*

- Local pub with good food, regulars, coffee, their own brewed beer and a cozy back bar.
- Open and close alone. Frequently worked the front alone or with one other person.
- Barista, Bartend, all front of house jobs

Catering Staff — Mountain Crust Events & Catering (Denver, CO) *May 2025 – October 2025*

- Worked in a high-paced environment supporting complex wedding and event operations.
- Coordinated with day-of coordinators, florists, venue staff, and vendors.
- Maintained a positive, customer-focused attitude under pressure.
- Prepared pizza, desserts, and appetisers; operated a mobile pizza food truck at rotating event locations.

Farmer's Market Staff — Full Stop Bakery (Boulder, CO) *May 2025 – November 2025*

- Served as the sole company representative at weekly markets.
- Achieved the highest sales across all market locations.
- Built a loyal customer base through enthusiastic, engaging service.
- Helped secure new bulk-purchase clients for the bakery.

Server — Red Cow Uptown (Minneapolis, MN) *June 2018 – March 2020*

- Delivered fast-paced, high-quality service in a well-established local restaurant chain.
- Developed full menu knowledge, including food and beverage pairings.
- Upheld company standards for customer satisfaction and hospitality.
- Managed high-volume sections during peak hours.

Barista — Corner Coffee Uptown (Minneapolis, MN) *April 2017 – October 2017*

Barista — Claddagh Coffee (St. Paul, MN) *September 2016 – April 2017*

Student Manager—Alfred Packer Grill University of Colorado (Boulder, CO) *September 2013 – May 2016*

- Trained students on all roles at grill and made the schedule for all employees
- Ensured each station ran smooth (salad bar, grill, sandwich station, coffee shop, burrito station)
- Worked closely with catering kitchen and bakery

Research Technician III — National Renewable Energy Laboratory *October 2021 – May 2025*

- Analytical chemist for pyrolysis oils, hydrotreated fuels, fast-pyrolysis fuels, and catalyst studies.
- Acted as the primary point of contact for a high-throughput analytical chemistry lab.
- Collaborated with researchers and safety specialists to implement procedures and compliance practices.
- Led a team of analytical chemists, managing workload prioritisation and training.

Chemist & Quality Control Technician — Lubrication Technologies, Inc. *October 2017 – June 2021*

- Collaborated with chemists to design fluids for lawn & garden, powersports, and automotive.
- Worked cross-functionally with project managers, supply chain, and compliance to improve production.
- Purchased and implemented new analytical equipment into the R&D lab.
- Trained incoming chemists in lab practices, lubricant chemistry, and company processes.

Skills

- People & Team Leadership
- Strong Communication Across Diverse Roles
- Quick Learner; Highly Organised
- Hardworking & Reliable
- SOP Development & Instrument Operation
- Customer Service & Client Interaction

Education

University of Colorado Boulder Bachelor of Science in Chemistry — 2012–2016

Leadership, Volunteering & Community Involvement

- Volunteer delivery rider for The Coffee Ride, a sustainable community-focused business
- Men's Captain, University of Colorado Boulder Club Swim Team
- Member, Kappa Kappa Psi Music Fraternity; lifelong trumpet player
- Multi-year participant in MS 150 (fundraiser cycling event)
- Head Swim Coach & Lead Lifeguard, University Club of Saint Paul