

# PAUL DBJAY-HILAIRET

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## Summary

Motivated professional with hands-on experience in camp operations, logistics coordination, and customer service. Demonstrated ability to enhance operational efficiency, uphold safety standards, and ensure positive guest experiences. Physically fit and adaptable, excelling in fast-paced environments and effective communication in English and French. Seeking roles in hospitality, housekeeping, fruit picking, or winery operations.

## Skills

- Project coordination
- Technical support
- Stock management
- Cash handling & POS systems
- Time management & reliability
- Physically fit & hands-on
- Fast learner
- Teamwork & communication
- Fluent French & English (C1)
- Intermediate Spanish (B2)
- Event planning

## Experience

Naval Group | France  
**Apprentice Engineer**  
09/2023 - 09/2025

- Coordinated project activities to streamline planning and execution
- Monitored project progress and prepared reports to ensure timely updates
- Collaborated with teams to improve internal processes and workflows
- Supported technical teams on system testing and daily operations
- Worked in a structured environment with strong safety and quality standards

Ranger Travel Base | Luxembourg, France  
**Ranger – Camp Operations**  
07/2025 - 09/2025

- Managed daily camp logistics and operations to ensure smooth participant experiences
- Coordinated on-site teams to deliver effective camp activities
- Streamlined operational flow and organisation for enhanced camp efficiency
- Ensured safety standards
- Welcomed and assisted participants
- Performed daily maintenance and cleaning
- Served customers by providing assistance and information

La Source Restaurant | France  
**Front of House Server**  
05/2023 - 09/2023

- Provided high-quality table service in a busy bistronomic restaurant
- Welcomed guests, presented menus and explained dishes and specials
- Took accurate food and beverage orders and ensured smooth service flow
- Delivered food and drinks while maintaining professional and friendly customer interaction
- Managed tables efficiently during peak service periods
- Processed payments and handled cash transactions
- Worked closely with kitchen and bar staff to ensure excellent customer experience
- Maintained cleanliness and organisation of the dining area

McDonald's | France  
**Customer Service Crew Member**  
09/2022 - 02/2023

- Provided front counter and drive-through service to ensure customer satisfaction
- Cash handling
- Food preparation support
- Organized inventory to streamline stock management and improve accessibility
- Adapted to high-pressure work environment to maintain service quality and meet demand

Bouygues Télécoms  
**Welcome Agent**  
07/2022 - 08/2022

- Managed incoming calls to address customer inquiries
- Assisted customers with their needs to enhance service experience
- Coordinated appointments to ensure smooth scheduling
- Managed visitor check-in process at front desk

Academiaf | France  
**Academic Tutor**  
09/2022 - 06/2023

- Tutored students across primary to pre-engineering levels, adapting methods to meet diverse learning needs
- Adjusted teaching techniques to enhance engagement for students of varying ages and learning styles
- Cultivated patience and communication skills to effectively support student learning and development

## Education

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ESTIA Engineering School | France  
**High School Diploma**  
11/2025

- Project coordination
- Product design
- Mechanical systems
- Modelling & prototyping
- Testing
- Materials study
- User-focused
- Sustainable design.

IAE Pau-Bayonne | France  
**Master of Science in European And International Business Studies (EIBS)**  
11/2025

- Organisational Theory
- International Marketing
- Project Management
- International Business Strategy
- Supply Chain Management.

## Hobbies and Interests

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- Outdoor sports enthusiast
- Film enthusiast
- Creative (cooking, music, craft)
- Travel and Adventure
- Innovation events (Act in space, 24H innovation)

## Volunteer Experience

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- Association 'Desert Girls', Fight against cancer, 2018 - 2020
- Funding Organization, Assistance in finding partnerships and organizing conferences, 2020

## Languages

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French: Native  
Native  
Spanish: B1  
Intermediate (B1)

English: C1  
Advanced (C1)